



MPP INFUSION CENTERS®

EXPERIENCE THE DIFFERENCE

APPROVED THERAPIES

- ✓ Actemra®
- ✓ Benlysta®
- ✓ Cimzia®
- ✓ Cinqair®
- ✓ Crysvita®
- ✓ Entyvio®
- ✓ Evenity®
- ✓ Fasenra®
- ✓ Ilumya®
- ✓ Inflectra®
- ✓ Injectafer®
- ✓ IVIg®
- ✓ Krystexxa®
- ✓ Lemtrada®
- ✓ Lumizyme®
- ✓ Nucala®
- ✓ Nulojix®
- ✓ Ocrevus®
- ✓ Onpattro®
- ✓ Orencia®
- ✓ Prolastin®
- ✓ Prolia®
- ✓ Renflexis®
- ✓ Remicade®
- ✓ Rituxan®
- ✓ Simponi Aria®
- ✓ Soliris®
- ✓ Stelara®
- ✓ Tysabri®
- ✓ Venofer®
- ✓ Xolair®
- ✓ Zoledronic Acid



REFERRAL FAX:
(855) 891-2191

REFERRAL EMAIL:
mppreferral@mppinfusion.com



**REFERRAL QUESTIONS?
CALL:**
(855) 478-1528



MPP Infusion Center of Tyler
6115 New Copeland Rd., Suite 130
Tyler, TX 75703
(903) 630-6362

EXPERIENCE THE DIFFERENCE

MPP Infusion Centers provide individualized attention, uncommon comfort, and compassionate care. Our dedicated team of Patient Resource Operations Specialists works with each patient to ensure that they are provided with exceptional service including the most up-to-date information concerning their coverage details.

WE ADD VALUE FOR YOU AND YOUR PATIENTS:

- ✓ Easy Referral Process
- ✓ We Complete All Prior Authorizations
- ✓ Cost Effective
- ✓ No Consult Needed
- ✓ Patient Resource Support

OUR WELL TRAINED AND RESPONSIVE MEDICAL STAFF IS EQUIPPED TO ASSIST WITH ALL YOUR INFUSION CARE NEEDS



The Joint Commission
The Gold Seal of Approval™



**CREATED BY AN INFUSION PATIENT
FOR INFUSION PATIENTS**



www.mppinfusion.com



EXPERIENCE THE MPP DIFFERENCE

REFERRAL PROCESS

1 Referral Sent via Fax Line – (855) 891-2191 or mppreferral@mppinfusion.com

- Our staff will confirm receipt with your office via a referral notification.
- The contents of the referral packet will be reviewed to ensure all necessary documents were provided.
- We will contact the insurance carrier for benefits verification and prior authorization requirements.

2 Benefit and Referral Assessment

- If additional documentation is needed for a patient financial assessment, the Patient Resource Operations Specialist will reach out.
- The Patient Resource Operations Specialist will contact the patient to provide insurance benefits and answer any questions surrounding their financial concerns.
- An email will be sent to the referring office if additional clinical information is required.
- If an authorization has been requested or we are outside the 72 hour turnaround time, a delay notification will be sent to the referring office.

3 Infusion is Scheduled

- Once benefits are confirmed, our staff will contact the patient within 48 hours to schedule infusion treatment.
- New patients are provided a “Center Introduction” call to provide logistical information and answer the initial questions.
- Pre-med reminder and basic clinical assessment questionnaire.
- The Patient Resource Operations Specialists will contact the patient to review insurance and assistance programs in preparation for the appointment.
- After 3 failed attempts to schedule, the patient will be referred back to the practice.

4 Follow Up

- After the patient has been seen in the infusion center, a record of the patient’s visit is faxed to the referring physician.

EASY PROCESS • EXPERT CARE

Referring your patient has never been easier. We do *all the heavy lifting*, including **ALL PRIOR AUTHORIZATIONS**. Our simple referral process is the result of decades of practice and expertise. We take excellent care of you and your patient. Our pleasant patient experience has been crafted from the high expectations of our founder, an infusion patient herself, with a focus on proficiency and compassionate care. Our commitment to excellence has earned MPP **The Joint Commission’s Gold Seal of Approval** and shaped our desire to continue to be the best provider for your patients’ infusion needs.

THE DIFFERENCE: NO CONSULT NEEDED • JOINT COMMISSION GOLD SEAL APPROVED
OVER 10 YEARS OF EXPERIENCE • DEDICATED PATIENT RESOURCE OPERATIONS SPECIALIST • STATE-OF-THE-ART CLINIC
INFUSION TRAINED NP ADMINISTRATION DURING EVERY TREATMENT