



VIVO

infusion

FORMERLY MPP INFUSION
SAME GREAT PEOPLE • SAME GREAT CARE

THERAPIES

- Actemra®
- Adakveo®
- Aduhelm™
- Avsola™
- Apretude
- Benlysta
- Cimzia®
- Cinqair®
- Cinryze®
- Crysvita®
- Entyvio®
- Evenity®
- Fabrazyme®
- Fasenra®
- Feraheme®
- Givlaari®
- Ibandronate Sodium
- Ilumya®
- Inflectra®
- Injectafer®
- IV Hydration
- IVIG
- Keytruda®
- Krystexxa®
- Lemtrada®
- Leqvio®
- Lumizyme®
- Monoferric®
- Nucala
- Nulojix®
- Ocrevus®
- Onpattro®
- Opdivo®
- Orencia®
- Prolastin®-C
- Prolia®
- Qutenza®
- Remicade®
- Renflexis®
- Rituxan®
- Ruxience®
- Saphnelo™
- Simponi Aria®
- Soliris®
- Solu-Medrol®
- Stelara®
- Tepezza®
- Tezspire™
- Thyrogen®
- Truxima®
- Tysabri®
- Uplizna®
- Venofer®
- Vitamin Therapy
- Vyepti®
- Vyvgart™
- Xolair®
- Zoledronic Acid

EXPERIENCE THE DIFFERENCE

Vivo Infusion provides individualized attention and compassionate care. Our dedicated team works with each patient to ensure they receive exceptional service including the most up-to-date information concerning their benefit plan details.

WE ADD VALUE FOR YOU AND YOUR PATIENTS

- ◆ Cost Effective
- ◆ Easy Referral Process
- ◆ Patient Resource Support
- ◆ We Complete Prior Authorizations

OUR WELL TRAINED AND RESPONSIVE MEDICAL TEAM IS EQUIPPED TO ASSIST WITH ALL YOUR INFUSION CARE NEEDS



REFERRAL FAX:
855.891.2191

REFERRAL EMAIL:
referrals@vivoinfusion.com



PATIENT CARE NAVIGATOR
PHONE: 855.478.1528

TYLER
6115 New Copeland Road Suite 130
Tyler, TX 75703
903.630.6362

EXPERIENCE THE VIVO DIFFERENCE



Complete Vivo Referral Form

- Visit vivoinfusion.com and download the appropriate referral form
- Complete the entire referral form, paying extra attention to the **REQUIRED DIAGNOSTICS** and the **REQUIRED DOCUMENTATION CHECKLIST**
- Submit the completed referral form, along with the required documentation via fax: 855.891.2191, or email: referrals@vivoinfusion.com
- Our **Patient Care Navigator** Team will confirm receipt with your office via a referral notification



Benefit and Referral Assessment

- The contents of the referral packet will be reviewed to ensure completeness
- Our insurance team will contact the health insurance plan for benefit verification and prior authorization requirements.
- If additional documentation is needed for a patient financial assessment, the **Patient Resource Specialist** will contact the patient
- Our **Patient Care Navigator** will contact both the referring office and the patient to welcome them and answer any questions



Infusion is Scheduled

- Once benefits are confirmed, our staff will contact the patient to schedule infusion treatment
- New patients are provided a “Center Introduction” to provide logistical information and answer initial questions
- In preparation for a new patient’s first appointment, the **Patient Resource Specialist** will review insurance benefits and assistance programs
- After three failed attempts to schedule, the patient will be referred back to the practice



Follow Up

- After the patient has been seen in the infusion center, a record of the patient’s visit is faxed to the referring physician
- After the patient’s infusion treatment, a record of their experience, progress, and treatment notes are emailed to the referring office
- Our caring and compassionate **Patient Care Navigator** is available @ **855.478.1528**
- One of our local **Infusion Specialists** will follow up with the referring office to confirm the best possible infusion experience

WE ACCEPT MEDICARE AND MOST HEALTH INSURANCE PLANS. ASK US FOR A LIST OF IN-NETWORK PLANS.



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